



200 N. Spring Street, 20th FL, Los Angeles, CA 90012 • (213) 978-1551 or Toll-Free 3-1-1

E-mail: NCSupport@lacity.org <u>www.EmpowerLA.org</u>

Neighborhood Council Budget Package Fiscal Year 2014-2015 Instructions

In order to start effectively measuring the impact of the Neighborhood Council system, the Department of Neighborhood Empowerment (Department) collaborated with Neighborhood Councils last year to submit strategic plans and budgets for Fiscal Year 2013-2014. These plans and budgets were posted online on your Neighborhood Council's webpage on www.EmpowerLA.org. The Neighborhood Council Budget Package for Fiscal Year 2014-2015 is designed to assist your Neighborhood Council in measuring your work last fiscal year and to help your Neighborhood Council plan for another year of growth and success. The Department has changed some of the documents to accommodate the new Neighborhood Council checking account system and the City's focus on performance budgeting and metrics under Mayor Eric Garcetti's leadership.

Your Neighborhood Council Budget Package for Fiscal Year 2014-2015 must be reviewed and approved by the board and submitted to the Department <u>online</u> by **Monday**, **September 1**, **2014**. After this date, your Neighborhood Council funding may be suspended. The links to the online submission form will be available on the <u>www.EmpowerLA.org</u> website and via the EmpowerLA weekly newsletter.

Neighborhood Council Budget Package for Fiscal Year 2014-2015

- 1. **Neighborhood Council Self Assessment for Fiscal Year 2013-2014** Summarizes how your Neighborhood Council performed last year based on your strategic plan and shows the board what worked and what didn't so the board can learn and improve. This information will be helpful in developing the strategic plan for next year.
- 2. **Neighborhood Council Strategic Plan for Fiscal Year 2014-2015** Your Neighborhood Council's strategic plan for this year with an added focus on outreach and specific, measurable and meaningful performance metrics.
- 3. **Neighborhood Council Outreach Survey for Fiscal Year 2014-2015** Your Neighborhood Council's current outreach survey, which lists the Neighborhood Council outreach tools, is posted on the Neighborhood Council's webpage on www.EmpowerLA.org. Please provide any updates as necessary.
- 4. **Neighborhood Council Budget for Fiscal Year 2014-2015** Your Neighborhood Council's budget allocations should align with the goals of identified in the strategic plan for the year. A new change on the budget template is to include your Neighborhood Council's monthly recurring expenditures so that the Department can ensure timely transfer of funds to your checking accounts each month to cover these expenses.
- 5. **Neighborhood Council Board Vote Form** Your Neighborhood Council's Budget Package for Fiscal Year 2014-2015 must be accompanied by the Neighborhood Council Board Vote Form showing that the board members approved the entire package.





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Neighborhood Council Self-Assessment Form for Fiscal Year 2013-2014 **ENCINO** Neighborhood Council Name: To provide an inclusive open forum for public discussion What was the BIG Vision(s) for your Council? of issues concerning City governance, delivery of City Services, and other City issues. What were the BIG Goals for fulfilling your Vision? Improve effectiveness of ENC Committees. Work in progress Did your Council meet this goal? ☐ Yes No – Why? Increase attendance of stakeholders at ENC Board meetings. Work in progress to allocate marketing and ad budget Did your Council meet this goal? ☐ Yes ■ No – Why? Putting more emphasis on collaboration with community and increasing Outreach Commitment Improve partnerships with local schools, religious institutions, public facilities, etc. in Encino. work in progress Did your Council meet this goal? ☐ Yes ■ No – Why? Seek to maintain and improve the quality of life in Encino, including land use and traffic concerns Our PLU and Transportation Committees are filled Did your Council meet this goal? ■ Yes □ No – Why? with committed board members, alternates, and stakeholders. Seek improvement of City services in Encino work in progess with City Council and Depts. Did your Council meet this goal? ☐ Yes ■ No – Why?

How did you measure your BIG Score and what were the results? Please be specific with numbers if the measurement was to increase a number, e.g. increase web traffic (from how many hits to how many?) or more people at meetings (from how many people to how many?)

Website & Uniqu	e Vistors:				
Average number of	daily/month	nly hits unknown at	this time.		
	pase: Ther	e are approximately	1,200 emails	on ENC email list &	
	0 street add	lresses on the mailir	ng list (with an	unknown amount of ov	erlap).
Meeting Attendar Measure:	nce:				
Attendance at mon Result:	thly Board r	neetings varies from	n approximate	y 20 to 100 persons	
Public Events: s Measure:	uccessful ev	vents such as : Dad	dy Daughter P	Prom, Easter Egg hunt,	
Cycle again Denial, Result:	Senior Sym	nposium, Great LA F	River Cleanup,	and Taste of Encino	
Partners: Balboa Measure:	Sports Cen	ter; Council District	5; Encino Cha	amber of Commerce;	
Encino Charter Elei Result:	mentary Sch	nool; Enc Communit	y Center; Enc	-Tarz Branch Library; Fi	re Statio
How did your BIG Budget mat	ch up to your	•			
Outreach:	Budgeted:\$_		Spent:\$_	5,635.39	
Operations:	Budgeted:\$_	19,200.00	Spent:\$_	12,661.00	
Neighborhood Purpose Grants:	Budgeted:\$_	6,000.00	Spent:\$_	10,850.00	
Neighborhood Improvements:	Budgeted:\$_	2,000.00	Spent:\$_	2,000.00	
Elections/Selections:	Budgeted:\$_	3,700.00	Spent:\$_	514.68	
	Budgeted To	tal:\$ 37,000 A	Actual Amount Sp	31,661.07 pent:\$	
When did your Council do the m □First quarter (July – Sept):\$	ajority of the s 3,850.18		arter (October – [1,887.62 December):\$	
■Third quarter (January – Marc	h):\$7,096.	. ·	quarter (April – Ju	10 007 04	

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Other important metrics the Department is measuring citywide from July 1, 2013 - June 30, 2014, which should be included in your Big Score next year:

How many Community Impact Statements did your Council file? □ None. Why?
How many Requests for Action* (not including Community Impact Statements) from your electeds or City Departments did your Council make? □ None. Why?
*A Request for Action is when the board makes a recommendation on an issue that must be conveyed to your electeds or City Departments to take further action, e.g. Neighborhood Council position on a land use issue or other City matter.
How many general and special meetings did your Council conduct? Committee meetings?
none How many events did your Council collaborate with electeds and/or City Departments to conduct?
Please list the event and the elected and/or City Departments involved.
How many events did your Council collaborate with a community group or non-profit? Schools?
Please list the event and the community group, non-profit or school. Taste of Encino, FoLAR, SFV Audubon, Sepulveda Basin Wildlife Steering Committee
FoLAR La Gran Limpieza, Senior Symposium, HOME, California Native Plant Society
How many stakeholders did your Council have in its database (if not already listed in the Big Score above): 1,376 1,435 on July 1, 2013 and on June 30, 2014
□ do not have a stakeholder database
How many times did your Council communicate with its stakeholder database? ■times every ■ month □ year

Thank you for taking the time to complete this Neighborhood Council Self-Assessment Form!





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Neighborhood Council Strategic Plan for Fiscal Year 2014-2015

The BIG Vision: A clear statement of what you will do to fulfill your mission in the upcoming year. Imagine a year from now, when the headline in your local paper when the headline in your local paper announces your success, what do you want the headline to say? Vision should be consistent with the City Charter mandate "To promote more citizen participation in government and make government more responsive to local needs."

<u>Example</u>: The XXNC wins the EmpowerLA Aware for Outreach! Or Neighborhood Council draws more voters than Citywide Municipal race!

The BIG Goals: Break the Vision down into achievable goals that are steps in fulfilling your vision. **New for this year –** Two of your BIG Goals must include how your Neighborhood Council will outreach to your stakeholders.

Example:

- 1) Develop and Implement a digital presence that includes upgrading the website, incorporating an online calendar, complementing it with a social media strategy, and supporting it all with an email newsletter.
- 2) Development and Distribute print materials, including business cards, brochures, and resource guides, that promote the Neighborhood Council and connect with stakeholders.
- 3) Survey the community and establish partnerships with other community organizations such as service providers, volunteer groups, and neighborhood watches, in order to share networks.
- 4) Participate in public events, implementing a booth strategy that engages stakeholders.

The BIG Solutions: Anticipate the challenges or obstacles that you will encounter and incorporate the solutions in your plan.

Example:

_ . _ _ _ _

- 1) We're not tech savvy so where do we go? Solution Survey the surrounding Neighborhood Councils and share strategies with other successful councils.
- 2) We don't know the other organizations and groups. Solution Find the people that do and enlist their support (real estate agents, non-profits, Council office, local principal, etc.)
- 3) Look at the tools in our Outreach Plan template. What tools do you have and what would like to have?
- 4) These things cost money! Solution Break it down and budget for your goals. Budget for the outreach materials that are part of your booth strategy and also the tools for public events (canopy, table, outreach materials, etc.)

The BIG Budget: Use the Neighborhood Council Budget template to help you categorize your expenditures based on your vision, goal and solutions.

1) Outreach \$ 9,100.00
2) Operations \$19,900.00
3) Neighborhood Purpose Grants (NPGs) \$ 6,000.00
3) Neighborhood Purpose Grants (NPGs) \$ 6,000.00 4) Neighborhood Improvements \$ 2,000.00
5) Recurring Monthly Expenditures \$_154.00
6) Selection \$ (add this in if your Neighborhood Council is having a selection this year

Neighborhood Council Strategic Plan

The Neighborhood Council yearly allocation for Fiscal Year 2014/2015 is \$37,000. While there are no set criteria for how much a Neighborhood Council should spend in each area, remember that the mission for Neighborhood Councils: "increase citizen participation and make government more responsible to local needs." Are your funding expenditures doing that? While you can give NPGs out to the community, don't forget to set aside funds to increase community awareness of what is going on with City electeds and departments so you can bring community members' concerns back to the City government.

Remember - Budgets can always be adjusted during the year with a Board vote so changes are easily made if necessary. Also, unless you've planned a big project, don't wait until the last month of the fiscal year to frantically spend down the funds. The strategic plan is to help your Neighborhood Council see when and where funds should be spent the entire year.

The BIG Score: Measure your progress and your final performance with these performance metrics. Evaluate your journey based on results that are specific, measurable and meaningful!

Example:

- 1) Website measure traffic and set a specific goal number to increase traffic to your website
- 2) Contacts count the # of people on your email distribution and set a specific goal number to increase your contacts
- 3) Meetings look at the crowd and count your stakeholders and set a specific goal number to increase the crowd
- 4) **Public Events** how many do you do and what is the result. Set a special goal number to increase your public events
- 5) Partners make a list of organizations in your network and set a specific goal number to increase your partners

New for the Big Score for Fiscal Year 2014-2015 – include these citywide performance metrics measures for Neighborhood Councils so we can see Neighborhood Councils Big Impact on Los Angeles! Remember set specific, measurable and meaningful goals.

1) Community Impact Statements – Our Neighborhood Council will file $\frac{15}{}$ (insert a number) Community Impact Statements this year.
2) Requests for Action – Our Neighborhood Council will file $\frac{9}{}$ (insert a number) Request for Action to our elected and
City departments this year. This number should not include Community Impact Statements. 3) Meetings – Our Neighborhood Council will conduct <u>11</u> (insert a number) general board meetings and <u>60</u> committee meetings this year. You can specify the type of committee meetings, too!
4) Collaborations – Our Neighborhood Council will collaborate on(insert a number) events with4Electeds,City Departments,7Community Organizations or Non-profits and10_Schools. You can be more specific and
name the collaborators, too!
5) Stakeholders – Our Neighborhood Council will increase our stakeholder database from 1,435 to 1,650 this year.
6) Communication – Our Neighborhood Councils will contact our stakeholders ■times every ■ month □ year about what's going on with the Neighborhood Council and the City.

A year from now, ask the same questions and count the same measurables and evaluate your success. We'll be following up, too, to see how you did.

The BIG Reminder: Align your behavior with your Vision. Everything you do should be advancing you toward your Vision. If something you are doing is not aligned, it is a potential obstacle or challenge that will interfere with your goals.

At every turn, ask "Does this promote more citizen participation in government and make government more responsive to local needs." If the answer is yes, then you are bringing your Vision to life!





Neighborhood Council Outreach Survey for Fiscal Year 2014-2015

Neighborhood Council Name: ENCINO	
□ No changes from Fiscal Year 2013-2014	es below.
Name and contact for your Outreach Committee Chair: Rac	quel Marshall-Cianci
Email HollywoodRax@yahoo.com	Phone 818-971-6996
<u>Digital Tools:</u>	
Does your Council have: a website? yes ● no ○ If yes, please give us your website address: www.EncinoNC.c if so, does it link to EmpowerLA? yes ● no ○	org
Does your Council have: a Facebook Account? yes no not https://www.facebook if yes, please give us your Facebook url: https://www.facebook if so, do you utilize the events feature? yes no	ok.com/encinoneighborho
Does your Council have: a Twitter Account? yes no not lif yes, please give us your Twitter url: https://twitter.com/ENC Do you utilize hashtags with Twitter? yes no lif yes, what hashtags does your Council use for Twitter? #Encir	
Does your Council have: a YouTube Account? yes ○ no ● If yes, please give us your YouTube URL: if so, do you create Council videos? yes ○ no ○	
Does your Council have: a database of Stakeholders? yes ⊚ no on an email newsletter campaign? yes ⊚ no on an email newsletter service? yes ⊚ no on the so, what company? Vertical Response for emailing	00O
Does your Council have: a virtual phone line? yes ○ no ● if so, what company?	
Does your Council have: a virtual fax line? yes ○ no o if so, what company?	

Page 2 of 2 Neighborhood Council Outreach Survey

Print Materials:

Does your Council have: business cards for Boardmembers? yes ○ no ○ business cards with general information? yes ● no ○ a print newsletter campaign? yes ○ no ● a brochure? yes ● no ○

Does your Council have: letterhead? yes no templates for newsletters, brochures, flyers? yes no branded materials (frig magnets, bookmarks,...) yes no lif Yes, please list branded materials: reusable grocery bags

Calendar:

Does your Council use: an online Calendar? yes ● no ○
If yes, what Calendar service do you use?__Built into Website - The Web Corner

Does your Council use: Community Bulletin Boards? yes ○ no ○

Partners:

Does your Council maintain working relationships with other organizations? (CPAB, Homeowners and Residential Associations, Chambers of Commerce, Library, Local Parent/Teacher Associations, Cultural Organizations, Community Theatre, Churches/Synagogues, Social Services/Food Banks, Historical Associations,...) yes no

If so, what are the organizations? Enc Chamber of Commerce, Los Encinos Docents Assoc, Holy Martyrs

Media:

Does your Council have: Local Media Contacts? yes O no O Press Release Templates? yes O no O a media strategy? yes O no O Contacts with local print media? yes O no O Contacts with local digital media? yes O no O a local media advertising strategy? yes O no O

Street Presence:

Does your Council advertise: Bus Stop Shelters yes ○ no ● Bus Benches yes ○ no ● Street Light Banners yes ○ no ● Sanitation Trucks yes ○ no ● A-Frames yes ○ no ● Yard Signs yes ○ no ●

What is your Council's most effective tool for engaging the public and keeping them informed? Posting Meeting Agendas, Email newsletter Campaigns, Print advertising (Daily News), Website

What is your Council's greatest opportunity for improving its outreach and for reaching the public and engaging them in the Neighborhood Council's activities?

Consistency with print media, email campaign, word of mouth, events, and community engagment

Encino Neighborhood Council Budget for Fiscal Year 2014-2015

(passied unanimously)
6/25/2014 Meetiz

Funds

Total A	Annual Allocation		\$ 37,000.00	
Budget				
Code	Category		Total	
•	100 Operations	%		
EDU	Training and Board Retreat			200
FAC	Internet Service		 	650
FAC	Telephone			150
OFF	Office Equipment and Supplies			1,000
TAC	Temporary Staff			17,900
	Sub Total	53.78%	\$	19,900
	200 Outreach			
ADV	Advertising			300
EVE	Event Expense / Food and & Refreshments			2,500
MEE	Meeting Expense			1,000
NEW	Newsletter Expense			1,100
WEB	Website Maintenance / Enhancement / Creation			1,200
PLU	Planning and Land Use, Mailing and Postage			3,000
	Sub Total	24.59%	\$	9,100
	300 Community Improvement			
CIP	Community Improvement Projects			2,000
	Sub Total	5.41%	\$	2,000
	400 Neighborhood Purpose Grants			
GRT	Neighborhood Purpose Grants			6,000
	Sub Total	16.22%	\$	6,000
•	Grand Total:		\$	37,000

Budget Narrative:

Training and Board Retreats: Required by DONE Internet Service: \$54/month to Time Warner Cable

Telephone: Estimated to ATT

Office Equipment and Supplies: Business cards, printer supplies and paper

Temporary Staff: Maintain current level of spending equal to approximately 15 hours per week Advertising: Specifics to be determined (includes Facebook and Daily News Ad Space)

Event Expense/Food & Refreshments: For events other than ENC Board meetings

Meeting Expense: Refreshments for ENC Board Meetings and Copying

Newsletter Expense: Assumes 1-2 printed and mailed newsletters, including printing and postage

Website Maintenance: \$99/month for The Web Corner

Planning and Land Use: Allocation of \$250/month for mailing and postage

Community Improvement Projects: To be determined by Committees and Board during the year Neighborhood Purpose Grants: To be determined by Committees and Board during the year